

Filing A Complaint



HAVE A COMPLAINT ABOUT THE PROVIDER OR PERSON PROVIDING YOUR HOME CARE SERVICES, YOU MAY CALL, WRITE, OR VISIT THE OFFICE OF HEALTH FACILITY COMPLAINTS, MINNESOTA DEPARTMENT OF HEALTH. YOU MAY ALSO CONTACT THE OFFICE OF OMBUDSMAN FOR LONG-TERM CARE OR THE OFFICE OF OMBUDSMAN FOR MENTAL HEALTH AND DEVELOPMENTAL DISABILITIES.

Lifesprk Home Health

5320 W 23rd Street, Suite 130
St. Louis Park, MN 55416
Phone: (952) 345-3310 Fax: (952) 345-1101
Website: www.lifesprkhomehealth.com
Email: ShineOn@lifesprk.com

Name/Title of Person to Whom Problems or Complaints May be Directed:

Shannon Podewils, RN, Administrator
Lifesprk will not retaliate in any way. Please share your concern.

Ombudsman for Mental Health and Developmental Disabilities

Phone: 651-757-1800 or 1-800-657-3506
Fax: 651-797-1950 or 651-296-1021
Website: <http://mn.gov/omhdd/>
Email: ombudsman.mhdd@state.mn.us

Mailing Address:
121 7th Place East
Suite 420 Metro Square Building
St. Paul, Minnesota 55101-2117

Office of Health Facility Complaints

Phone: (651) 201-4201 or 1-800-369-7994
Fax: (651) 281-9796
Website:
http://www.health.state.mn.us/divs/fpc/ohfcinfo/c_ontohfc.htm
Email: health.ohfc-complaints@state.mn.us

Mailing Address:
Minnesota Department of Health
Office of Health Facility Complaints
85 East Seventh Place, Suite 300
P.O. Box 64970
St. Paul, Minnesota 55164-0970
Email: ombudsman.mhdd@state.mn.us

Ombudsman for Long-Term Care

Phone: (651) 431-2555 or 1-800-657-3591
Fax: (651) 431-7452
Website: <http://tinyurl.com/Ombudsman-LTC>
Email: mba.ooltc@state.mn.us

Mailing Address:
Home Care Ombudsman
Ombudsman for Long-Term Care
PO Box 64971
St. Paul, MN 55164-0971